**Complaint form**

*--------------------- To be completed and signed by the person submitting the complaint ---------------------*

1. **Personal details of the person submitting the complaint**

|  |  |
| --- | --- |
| **Full name:** |  |
| **Email:** |  |
| **Status:**  *Indicate if you are an Applicant or Candidate or Certificate holder or Interested party.* |  |

1. **Complaint details**

|  |  |
| --- | --- |
| **Certification programme relevant to the complaint:** |  |
| **Person involved:**  *If the complaint relates to a specific person, indicate the name, but if not, leave empty.* |  |
| **Detailed description of the complaint:**  *Describe the nature of your complaint with as many details as possible, to facilitate FCL’s effort to validate, investigate, and decide what corrections or corrective actions should be taken in response to it. Additional documentation can be submitted together with this form.* |  |

1. **Self-attestation**

|  |  |
| --- | --- |
| **I hereby attest that all the information provided is true and correct.** | |
| **Date:** |  |
| **Signature:**  *(Electronic or handwritten)* |  |
| **Full name:** |  |

*--------------------- To be submitted to* [*fcl@fidic.org*](mailto:fcl@fidic.org) *---------------------*